

## WSC Bookstore COVID-19 Changes and Updates

Due to the continuing need to practice personal and social distancing to slow the spread of COVID-19, the WSC Bookstore has implemented new online tools and made the following changes to how students will access bookstore services.

### Bookstore by Appointment Only

The WSC Bookstore will reopen on **Monday, April 6**, but will be available by appointment only. The bookstore has several online tools for you to access bookstore services remotely and most questions can be answered via our website, email, or phone.

Students are discouraged from physically coming to or returning to the WSC campus unless they have a legitimate need. Visiting the bookstore will require an appointment which can be made [here](#).

### Cap & Gowns

As a result of WSC's decision to cancel all commencement and honors activities, the WSC Bookstore has made arrangements with its cap and gown vendor, Balfour, to coordinate returns, refunds, and order cancellations. Questions can be directed to Balfour at 1.800.683.4771 from 8:30 a.m. to 4:30 p.m. (CST), Monday through Friday, or by email at [customer\\_service@buildagrad.com](mailto:customer_service@buildagrad.com).

- For orders **before October 10**, Balfour will contact students directly to arrange a return and will issue credit on receipt of items.
- For orders **after October 10**, Balfour will cancel these orders immediately as payments had not yet been processed.

### Rental Returns

Rental textbook(s) are due back to the WSC Bookstore **no later than 4:00 p.m. on Friday, May 15, 2020**. **To ensure proper credit, please include your name, student email, and student ID number**. All rentals must be postmarked on or before May 15 and returned via mail, UPS, or FedEx, with shipping paid by the student, to the following address:

WSC Bookstore  
1410 University Avenue  
Williston, ND 58801

Any exceptions must be approved by the Bookstore Manager, via email ([Jamie.montgomery@willistonstate.edu](mailto:Jamie.montgomery@willistonstate.edu)), prior to the rental due date.

### Buyback

The regularly scheduled buyback period at the end of the semester has been replaced. Students may now sell their textbooks **at any time** to our third party buyer, MBS, via our website.

**IMPORTANT:** Please **DO NOT** sell back your rented textbooks! Books sold to MBS **cannot** be returned to the bookstore and we have no way of tracking any books sold to them. **Any rentals not returned to the bookstore are subject to the fines and replacement costs outlined in your rental agreement.**

Remember this type of buyback/sellback transaction is between you and MBS. The WSC Bookstore has no control over pricing or MBS policies and procedures.

### **Summer Books**

Book orders for Summer 2020 courses can be done online and you may do so starting May 1, 2020. All orders will be shipped out until further notice. In store pick-up will not be an option at this time.

Please review our **“Important Summer Textbook Information”** on our website for additional information and important dates.

Any exceptions must be approved by the Bookstore Manager, via email ([Jamie.montgomery@willistonstate.edu](mailto:Jamie.montgomery@willistonstate.edu)), prior to the rental due date.

The WSC Bookstore staff is always at your service and we are here to answer any questions you may have.

Stay safe and healthy!